



How the MPSC can help:


Understanding your bill:

Power bills and gas bills can be complicated.

If you need help deciphering your bills, give us a call.


Contact Us

NORTHERN DISTRICT

 1-800-356-6428


northern.district@psc.ms.gov

CENTRAL DISTRICT

 1-800-356-6430

central.district@psc.ms.gov

SOUTHERN DISTRICT

 1-800-356-6429

southern.district@psc.ms.gov



WWW.PSC.MS.GOV

MISSISSIPPI PUBLIC SERVICE COMMISSION



COMMISSIONERS



Working For You!



Electricity



Water/Sewer



Natural Gas



Intrastate Pipeline



WHAT WE DO

- The MPSC has regulatory jurisdiction over the following utilities:
 - Investor-owned electricity
 - Investor-owned gas
 - Independent telecommunications
 - Private water/sewer
 - Intrastate pipeline safety
- The agency is charged with assuring that rates and charges for services are just and reasonable, that the service rendered is reasonably adequate, and that any facilities constructed or acquired are required for the convenience and necessity of the public.
- The MPSC answers complaints, conducts investigations, and holds both formal and informal hearings.
- The MPSC DOES NOT have rate-setting authority over:
 - Municipally owned gas and electric utilities
 - Member-owned associations including:
 - Electric Membership Cooperatives
 - Rural Water Associations
- Per Mississippi Code Section 77-3-3(d)(iii), the MPSC is prohibited from regulating the quality, delivery, rates, billing, etc. of cable, satellite, internet and other platforms that transmit data and video images.
- **While the MPSC does not set their rates, we still work to ensure quality service is provided to their customers.**

PUBLIC HEARINGS

- The MPSC generally meets the first Tuesday of every month for Docket meetings, where matters relating to energy, natural gas, water/sewer and telecommunications are discussed and voted on.
- MPSC hearings are held in Commission Hearing Room on the 2nd floor in the Woolfolk State Office Building, 501 NW Street, Jackson
- Occasionally, PSC hearings on issues of importance to consumers may be held in other parts of the state.
- Docket meetings, MPSC work sessions and other hearings are open to the public and are available on the internet through the MPSC web site.

**Northern District
Commissioner**
Chris Brown

**Central District
Commissioner**
De'Keither A. Stamps

**Southern District
Commissioner**
Wayne Carr

