

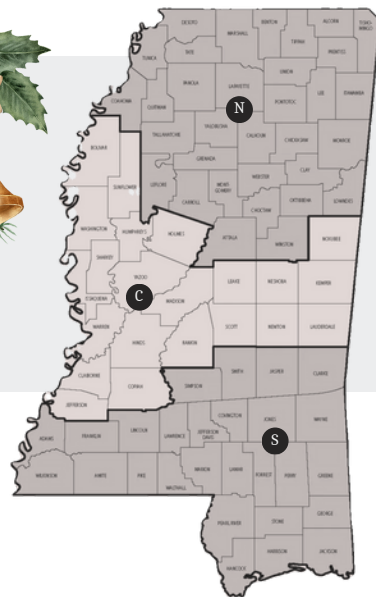


THE COMMISSION'S

Exchange

DECEMBER 2024

ISSUE #4



The Public Service Commission recently hosted a public comment and evidentiary hearing concerning Great River Utility Operating Company's 2024 Financial Reporting Plan (FRP) annual report for its water and wastewater operations across its certified areas in Mississippi. This hearing provided a platform for stakeholders, including residents and industry experts, to voice their opinions and concerns regarding the utility's performance, proposed financial strategies, and service quality. After careful consideration of the public comment hearing and presentations made by Great River, the Commission has decided to take this issue under advisement.



CLICK FOR RECAP



WATCH NOW

Working For You!

Commissioner Chris Brown
Chairman
Northern District

De'Keither A. Stamps
Commissioner
Central District

Wayne Carr
Commissioner
Southern District

UNDERSTANDING YOUR UTILITY BILL:

How the MPSC can help:

Power bills and gas bills can be complicated.

IF YOU NEED HELP DECIPHERING YOUR BILLS, EMAIL US OR GIVE US A CALL.



Contact Us

NORTHERN DISTRICT
northern.district@psc.ms.gov
1-800-356-6428

CENTRAL DISTRICT
central.district@psc.ms.gov
1-800-356-6430

SOUTHERN DISTRICT
southern.district@psc.ms.gov
1-800-356-6429

FORM

CLICK HERE FOR CUSTOMER COMPLAINT FORM

LEARN MORE ABOUT THE FUNCTIONS OF THE MISSISSIPPI PUBLIC SERVICE COMMISSION

click here!

The Commission conducted their December Open Meeting Tuesday, December 3. One significant item approved included:

- Approved the sale of CenterPoint Energy's natural gas utility assets that serve counties across the state to Delta Utilities.

This approval authorizes CenterPoint Energy's regulated natural gas utilities, which serve approximately 135,000 customers across Mississippi, to be acquired by Delta Utilities. The transaction is expected to close in the first quarter of 2025.



WATCH NOW

Commissioners Launch Gas Safety Campaign

Mississippi Public Service Commission Launches

GAS SAFETY CAMPAIGN

Your safety is our priority!



READ MORE



CLICK FOR RECAP

WATCH NOW



Commissioners Hosted Telecom Summit

The Commission's Telecom Summit on December 10 was a great success bringing together key leaders in the industry. "We thank all of the presenters for their valuable insights and to our dedicated staff for making this event possible. We are committed to continuing these summits as a means of strengthening our collective efforts to create a resilient and affordable utility sector that meets the needs of our Mississippi ratepayers now and in the future," stated your Commissioners. Presenters at the Telecom Summit included: William G. Mallette (Cybersecurity & Infrastructure Security Agency, US Dept. of Homeland Security), CD Smith (Regional Director AT&T), Kyle Brown and Angel Stenmark (B.E.A.M. [Broadband Expansion and Accessibility of Mississippi]), Jessica Jasper (Mississippi Attorney General Office, Special Assistant AG, Consumer Protection Division - No Call), and Erin McKinney (Principal Policy Counsel for AWS State, Local & Education Public Policy).

Upcoming at the Commission

7 JAN
Commission Hearing Room

Commission's January 2024 Open Meeting

28 JAN
Commission Hearing Room

Commission's Natural Gas Summit
More Info TBA



MISSISSIPPI PUBLIC SERVICE COMMISSION



Mississippi Public Service Commission

WWW.PSC.MS.GOV



Commissioner Chris Brown
Chairman

NORTHERN District

Dear Northern Mississippi Residents.

Merry Christmas! We understand that as we approach the holiday it can be difficult to keep up with current events, and so we want to help make that process easier by providing a brief recap of what we've been up to this past month:

Chris Brown Appointed to Serve on NARUC Board of Directors:

I am deeply honored and humbled to be appointed to the NARUC Board of Directors. This opportunity allows me to collaborate with fellow commissioners and work toward advancing policies that ensure viable, reliable and affordable utility services for all. I look forward to contributing my expertise and working alongside such dedicated professionals to address the critical challenges facing our nation's utility infrastructure.

Great River Hearing:

The Mississippi Public Service Commission held a hearing from December 3 to December 4, including segments for public comments and an evidentiary hearing intended to address the concerns of ratepayers, give them an opportunity to be heard, and address questions regarding the provision of utility services and rates. This hearing provided valuable insights for the Commission and, although raising some more questions which need to be addressed, laid the groundwork for a thorough examination of the issues affecting the ratepayers.

Gas Safety Campaign:

On December 3, we announced the beginning of the MSPSC gas safety campaign, designed to inform natural gas users on how to stay safe, especially during a time of heavy use. This campaign will focus on recognizing information deficiencies and supplementing them, filling the gap with information which will help users take preventative steps through maintenance and inspection and following safety guidelines. Remember: If you smell gas, call 911.

Telecom Summit:

Continuing our pursuit of the knowledge and resources to effectively represent the people of Mississippi, we were happy to hold a Summit on the topic of telecommunications. Hearing from industry experts, agency professionals, and government leaders, we were able to ask questions and gather information which will help us make decisions that will affect policy which will benefit the ratepayers. Included in our lineup was the Mississippi Attorney General's office, which now handles all no-call since being given that responsibility by the Legislature last year. They told us about their efforts to keep your lines clear of spammers and scammers. For any no-call issues, you can call the Mississippi Attorney General's Office at 601-359-3680.

Thank you all for taking the time to catch up with us, and I sincerely hope that your holiday is full of joy and warmth! I look forward to writing to you again in the new year!

Thank you for the opportunity to serve,

Commissioner Chris Brown, Chairman



CLICK FOR RECAP

Chairman Brown was honored to represent the voice of his fellow Mississippians by serving as a Presidential Elector on December 17.



We appreciate one of our constituents, Ed Jordan, for coming by the office this month to work with our Consumer Services Director, Will Mobley, to address his concerns as a ratepayer.



Public Relations Director, Richard, made a special trip to drop off toys collected during a Christmas toy drive. December 20

CONNECT WITH THE NORTHERN DISTRICT

[click here!](#)



Chris Brown Mississippi Public Service Commissioner Northern District



MISSISSIPPI PUBLIC SERVICE COMMISSION



WWW.PSC.MS.GOV
Mississippi Public Service Commission

CENTRAL

District



Commissioner De'Keither A. Stamps

Delta Blues Advanced Power Station
Greenville, Mississippi

Dear Central Mississippi Residents,

Happy Holidays! As we close out this year, let's take this time to reflect, recharge, and celebrate the joy of the season with our loved ones. I want to express my gratitude for the progress we've made together in 2024. From advancing infrastructure and economic development to addressing concerns, your support has been invaluable. Wishing you peace, happiness, and prosperity as we prepare for an even better year ahead in 2025.

Sincerely,

Commissioner De'Keither A. Stamps



Entergy Mississippi's new Delta Blues Advanced Power Station - a landmark \$1.2 billion investment in our state's energy future



Visiting with Greenville High School Choir



Nucor Steel Jackson, Inc.
November 21



MERRY Christmas! and Happy New Year

May this holiday season bring you peace, joy, and love. As we come together to celebrate this joyous season, I want to take a moment to express my deepest gratitude for your trust, support, and dedication throughout the year.

Wishing you and yours a Merry Christmas and a Happy New Year.

Commissioner De'Keither A. Stamps
Mississippi Public Service Commission
Central District

Check out the Central District's December Newsletter



Collections from the Southern Soul Tuesdays Toy Drive were delivered to the Medgar Evers Library on December 19.



CONNECT WITH THE CENTRAL DISTRICT

click here!



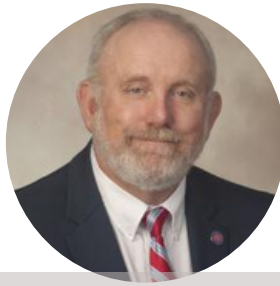
Commissioner De'Keither A. Stamps

Central District Staff Participates in Stewpot Community Services Project in Jackson on December 21.





MISSISSIPPI PUBLIC SERVICE COMMISSION



SOUTHERN District

Commissioner Wayne Carr

WWW.PSC.MS.GOV
Mississippi Public Service Commission



Commissioner Carr delivered the opening remarks at the Mississippi Civil Defense Emergency Management Association's 2024 Mid-Winter Education Conference on November 19.

Dear Southern Mississippi Residents,

First, I want to thank you - the people of South Mississippi - for playing a significant role in my successful first year as a Mississippi Public Service Commissioner. All of my accomplishments this year are a direct result of the care and support that I have received from South Mississippians, and I could not be more grateful to serve such an exceptional group of people.

Throughout my term as Commissioner, I will continue to prioritize the wants and needs of my constituents. As a public official, I am 100% committed to doing the job that I was elected to do. To me, there is nothing more important than making decisions that will help South Mississippians rather than hurt them. I want to assure you that serving our district is not just a job for me, but a profound responsibility that I take to heart every single day. Your trust is my most valuable asset, and I promise to remain transparent, accessible, and dedicated to improving the quality of life for every resident in the Southern District.

With that being said, I am looking forward to 2025 and all the countless opportunities that this upcoming year will bring. I hope everyone has a Merry Christmas and a Happy New Year - may God bless you all and bring peace and joy to you and your families during this season.


Sincerely,

Commissioner Wayne Carr

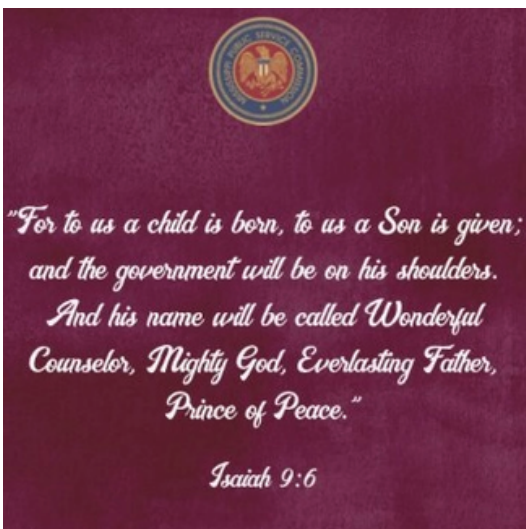
Energy Conservation Tips for COLD Weather

- Utilize sunlight for warmth
- Lower thermostat temperature
- Consider adding extra insulation to home
- Close curtains at night

[READ MORE](#)



Commissioner Wayne Carr



"For to us a child is born, to us a Son is given; and the government will be on his shoulders. And his name will be called Wonderful Counselor, Mighty God, Everlasting Father, Prince of Peace."

Isaiah 9:6



Merry Christmas


Wishing you peace and happiness this holiday season and throughout the new year!

The Mississippi Public Service Commission
Southern District Staff

Commissioner Wayne Carr
2024

Did You Know?

See caption for information about utility accounts after the death of a spouse.



Commissioner Wayne Carr

[LEARN MORE](#)

Throughout this month, listen to SuperTalk Mississippi stations in South Mississippi to hear **this holiday message live!**




ON AIR

CONNECT WITH THE SOUTHERN DISTRICT

[click here!](#)

Mississippi Public Service Commissioner Wayne Carr