

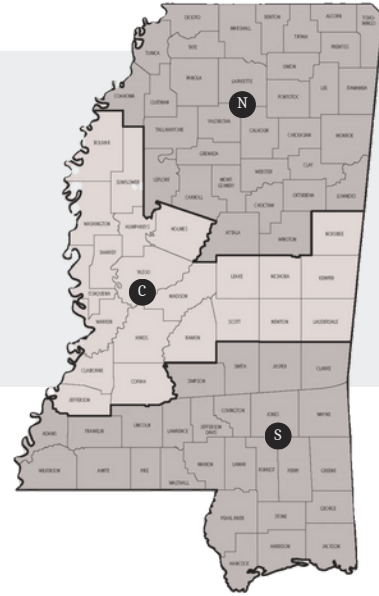


THE COMMISSION'S

Exchange

JANUARY 2025

ISSUE #5



Commissioner Chris Brown
Chairman
Northern District

De'Keither A. Stamps
Commissioner
Central District

Wayne Carr
Commissioner
Southern District

In recent developments, the attorneys representing the Holly Springs Utility Department sought a continuance for the Show-Cause Hearing originally scheduled by the Commission for January 7th, based on the need for additional preparation time and legislative privilege. However, the Commission denied both requests, prompting HSUD to petition the Mississippi Supreme Court for a writ of mandamus to enforce the continuance. The Mississippi Supreme Court dismissed HSUD's petition, indicating that the appropriate venue is the Circuit Court. Following this, HSUD filed in the Hinds County Circuit Court, which granted a temporary restraining order (TRO) that halted the Commission's proceedings. To expedite the process and avoid prolonged litigation, the Commission ultimately agreed to grant the requested continuance until after the sine die with a commitment from the HSUD's legal team to collaborate with Commission consultants to address previous data requests leading up to the rescheduled hearing.



Working For You!

UNDERSTANDING YOUR UTILITY BILL:

How the MPSC can help:

Power bills and gas bills can be complicated.

IF YOU NEED HELP DECIPHERING YOUR BILLS, EMAIL US OR GIVE US A CALL.



Contact Us

NORTHERN DISTRICT
northern.district@psc.ms.gov
1-800-356-6428

CENTRAL DISTRICT
central.district@psc.ms.gov
1-800-356-6430

SOUTHERN DISTRICT
southern.district@psc.ms.gov
1-800-356-6429

FORM

CLICK HERE FOR CUSTOMER COMPLAINT FORM

LEARN MORE ABOUT THE FUNCTIONS OF THE MISSISSIPPI PUBLIC SERVICE COMMISSION

click here!

The Commission conducted their January Open Meeting Tuesday, January 7, to consider items on the docket.

- [Link](#) to January Open Meeting Agenda



Stay Informed Stay Proactive Report Discrepancies

We encourage all customers to remain vigilant about their water consumption and billing. Your involvement helps ensure fair utility practices for everyone.

Be Vigilant - Take Action if You Notice Discrepancies:

- Review your water bill for any unusual changes or patterns.
- Check your water meter regularly to verify that the reading aligns with what is being charged on your bill.
- Report any discrepancies or concerns to the Mississippi Public Service Commission immediately to address potential errors.

As a water utility customer, it's important to regularly monitor your water bill and compare it with your water meter reading to ensure accuracy. Mistakes can happen, and discrepancies between your bill and the meter reading can result in overcharges.

If You Find a Discrepancy, Contact your MPSC District Office:

| | | |
|---|---|---|
| Northern District 866-462-1342 northern.district@psc.ms.gov | Central District 866-462-1343 central.district@psc.ms.gov | Southern District 866-462-1344 southern.district@psc.ms.gov |
|---|---|---|

A Message from Chairman Chris Brown:
We encourage all water customers to be proactive in monitoring the accuracy of your water bills. You can do this by regularly checking your water meter and comparing the reading with the amount listed on your bill. [More information >>>](#)

Upcoming at the Commission

28 JAN
Commission Hearing Room

Commission's Natural Gas Summit

4 FEB
Commission Hearing Room

Commission's February Open Meeting

5-7 FEB

MAS 2025 Mid-Winter Legislative Conference
Sheraton Refuge Hotel and Conference Center, Flowood

12-13 FEB

Mississippi Natural Gas Association Tradeshow
Cadence Bank Arena & Conference Center, Tupelo

Mississippi Public Service Commissioners Tackle Natural Gas at Upcoming Summit

Mississippi Public Service Commissioners Host Natural Gas Summit



Central District Commissioner De'Keither A. Stamps, Northern District Commissioner Chris Brown, Chairman, Southern District Commissioner Wayne Carr

Tuesday, January 28, 9:00 a.m. to 3:00 p.m.



The Commissioners invite all interested parties to this free educational summit bringing together regulatory leaders and stakeholders for a more comprehensive understanding of the current state of natural gas in Mississippi.

PACKED AGENDA

REGISTER NOW



MISSISSIPPI PUBLIC SERVICE COMMISSION



Mississippi Public Service Commission

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Commissioner Chris Brown
Chairman

NORTHERN District



Dear Northern Mississippi Residents.

Over the course of this month, we have made strides in fulfilling one of the greatest challenges afflicting the people of the Northern District, and although our progress was not without its setbacks, we want to share with you the steps that we have been taking to ensure the people of the Holly Springs Utility District (HSUD) have reliable and adequate service.

The MPSC was scheduled to conduct a Show-Cause Hearing on the HSUD's failure to cooperate with the Commission's investigation on January 7, 2025; however, a delay was forced due to the Hinds County Circuit Court granting HSUD a Temporary Restraining Order (TRO). Some HSUD customers had traveled over three hours to attend the meeting in Jackson, and we greatly appreciate their willingness to travel such a distance and were equally frustrated as they were and the hearings delay. Commissioner Chris Brown took the opportunity to personally meet with the customers, holding up the regularly scheduled Docket Meeting, to explain the reasons behind the delay. The Northern District PSC released an update on the events and our future plans which we encourage you to read [here](#).

Following the delay of the Show-Cause hearing, Commissioner Brown participated in a community questions and answer meeting Saturday, January 25th, hearing from customers of the HSUD. He was joined by our District Director, Josh McNatt, who has been at the forefront of the issue from within the Northern District PSC office. Hearing more first-hand accounts from those who experience daily outages and, in some cases, have gone without power for days at a time reinforces our commitment to upholding the law by carrying out the authority granted to the PSC by the Mississippi Legislature. While we continue to update you about the work being done to represent you, like we did Saturday, we hope to put aside the stalling tactics which have only put relief further on the horizon.

We will continue to strive to deliver on the promise which we have made to finally bring relief in the HSUD. We greatly appreciate the commitment of all the people who have helped us in our efforts, and commend the customers of HSUD on what you have done to bring attention to this pressing issue. We ask for your prayers for wisdom and we appreciate your support.

Warmest regards,

Commissioner Chris Brown, Chairman



CLICK TO WATCH LIVE



CONNECT WITH THE NORTHERN DISTRICT

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Chris Brown Mississippi Public Service
Commissioner Northern District



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CENTRAL

District

Commissioner De'Keither A. Stamps

Dear Central Mississippi Residents,

As we welcome 2025, I am proud to share the exciting progress we've made already in the Central District. This month, I had the privilege of co-hosting a town hall with Jackson residents, Atmos, and Mississippi Moves to discuss gas safety, ensuring the well-being of our communities remains a top priority. I also spoke at the MLK Prayer Breakfast in Grenada, celebrating the life and legacy of Dr. Martin Luther King Jr.

We're also kicking off the year with a game-changing announcement: Compass Datacenters has committed a \$10 billion investment in Lauderdale County. This transformative project will create new jobs, boost our economy, and cement Mississippi's role as a leader in the tech industry. Investments like this highlight the power of collaboration and strategic planning, showing what's possible when we work together.

As your Commissioner, I remain focused on building the infrastructure—energy, water, and more—necessary to support projects that create opportunity and innovation across our district. Together, we're laying the foundation for a brighter, stronger Mississippi.

Here's to a year of purpose, progress, and prosperity!

Sincerely,

Commissioner De'Keither A. Stamps

#DeKeitherStamps #ManOnAMission #CommissionerDeKeitherStamps



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CENTRAL DISTRICT

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f Commissioner
De'Keither A. Stamps



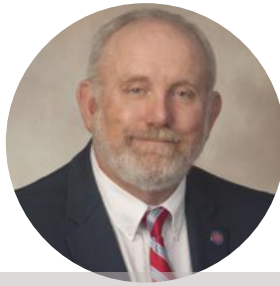
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SOUTHERN *District*



Commissioner Wayne Carr

Dear Southern Mississippi Residents,

Happy 2025! I enjoyed spending the holiday season with family and friends, and I hope that you were able to do so as well. Now, it's time to hit the ground running and get started with the new year!

One of the most important happenings of this month was the kickoff of the 2025 Mississippi Legislative Session, which began on Tuesday, January 7th and will last until Sunday, April 6th. During this time, our Mississippi Senators and Representatives will engage in debates, committee meetings and hearings, and policymaking. Bills will be voted on by both the House and the Senate, and some of these bills will become Mississippi laws. The Legislative Session greatly affects Mississippians, so I encourage you to continually monitor local and state media stations to keep up with what's happening during the session.

On the Commission side, The MPSC has announced a new initiative that will focus on natural gas safety awareness. According to the American Energy Coalition, there are approximately 286 natural gas explosions per year. These explosions occur with both indoor and outdoor gas lines and can be fatal. Following proper gas safety procedures can vastly eliminate the risk of a line explosion, and the MPSC wants to do their part to ensure that Mississippians understand these procedures. In conjunction with this campaign, the MPSC is hosting a Natural Gas Summit on January 28th, which I highly encourage you to either attend in-person or join us via livestream on our YouTube page.

There's a few district-specific matters that I'd like to bring to your attention:

- **Legislative Receptions:** Over the past few weeks, I've had the honor of attending multiple legislative receptions, including the Gulf Coast Reception and the Mississippi Farm Bureau Reception. Thank you to all who were involved in hosting and organizing these events!
- **State of the State Address:** On January 29th, I will be attending the State of the State address at the State Capitol in Jackson. Stay tuned for more information on how you can listen to the address either on television or radio.
- **WLOX Interview:** On January 31st, I will be in the WLOX studio to discuss the Natural Gas Summit and general gas safety tips. I look forward to furthering the MPSC's gas initiative with this interview!

Thank you for a great start to this year of serving the Southern District. Don't hesitate to contact my offices in Biloxi or Jackson - we are here for the people of Mississippi!

Sincerely,

Commissioner Wayne Carr



Legislative Reception with Lt. Governor Hosemann



Legislative Reception with Attorney General Fitch



Gulf Coast Legislative Reception



▶ WATCH NOW

Interview with WLBT about Winter Storm Enzo and the impacts of prolonged wintry weather on utilities.

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SOUTHERN DISTRICT

[click here!](#)



Mississippi Public Service
Commissioner Wayne Carr