

PRESS RELEASE

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Central District

Wayne Carr

Southern District



KATHERINE COLLIER
EXECUTIVE DIRECTOR

CONTACT: RACHAEL RING
DIRECTOR OF PUBLIC AFFAIRS
(601) 540-6611
rachael.ring@psc.ms.gov

FOR IMMEDIATE RELEASE:

Mississippi Public Service Commissioners Alert Customers to Utility Data Breach and Reminds Mississippians to Take Steps to Help Protect Personal Information

Jackson, MS (February 28, 2025)— The Mississippi Public Service Commission (PSC) shares reports that Yazoo Valley Electric Power Association was targeted by a ransomware group last summer, resulting in a breach of approximately 20,000 customer records.

“The PSC takes the security and privacy of customer information seriously and encourages all affected customers to take necessary steps and precautions to help protect their information,” stated the Commissioners.

To minimize potential risks, customers are advised to:

- Monitor their accounts and credit reports closely for suspicious activity
- Consider placing a fraud alert or credit freeze on their credit reports
- Be cautious of phishing scams and unsolicited emails or calls
- Educate themselves on identity theft and protection measures

The PSC recommends that customers visit the following websites for more information on protecting their personal information:

- Federal Trade Commission (FTC):
<https://consumer.ftc.gov/identity-theft-online-security>
- Mississippi Attorney General's Office:
<https://attorneygenerallynnfitch.com/divisions/consumer-protection/>
- Mississippi Department of Homeland Security:
<https://www.homelandsecurity.ms.gov/>

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